

FAQ – Mobile Van Dispensary Seva

Q1	What is the concept of starting Mobile dispensary vans? Answer:
Answer	<ul style="list-style-type: none"> • Help citizens during the ongoing pandemic. • Doorstep doctor is the need of the hour for providing medical relief & reduce panic amongst the patients. • Awareness on Covid-19. • Reduce the load of government health care department.
Q2	Details of check-up:
Answer	Cold, cough, fever, body ache, etc.
Q3	Is Corona testing done?
Ans.	<ul style="list-style-type: none"> • Routine check-up • Highly suspected/risk patients referred to government hospitals as per their laid norms.
Q4	Status of patients referred to govt/corporation hospital?
Answer	<ul style="list-style-type: none"> • Conduct tests as per their norms to know whether a patient is positive or negative. • Positive cases are informed to us within a certain period.
Q5	Availability of doctors for running the Mobile dispensaries?
Answer	<ul style="list-style-type: none"> • Initially request the local corporation to provide doctors. • Appeal to private doctors from IMA, Indian dental association, and Medhi Jain, etc. • Appeal to local corporators to initiate the check-up of their entire ward by providing a doctor. The necessary check-up and medicines along with the ambulance will be our responsibility.
Q6	Precautions are taken for the safety of the doctors?
Answer	<ul style="list-style-type: none"> • Provide PPE kits. • Provide hand gloves, masks, and sanitizers. • Provide a gun to check the temperature. • Daily Fumigation of Vans • Maintain proper social distancing during a check-up. • Doctors advised following the laid guidelines during the check-up.
Q7	Advice/medicines given to patients of symptoms of minor illness such as cold, cough, and fever after a check-up?
Answer	<ul style="list-style-type: none"> • Study the history of the patient and give 3 days' free medicines. • Reduce fear/panic within the patient of the corona. • Refer highly suspected patients to corporation hospitals.
Q8	Permission was taken to run the mobile dispensary vans?
Answer	All necessary permissions were taken from the government of Maharashtra as well as local administration.
Q9	Who decides the various locations of Mobile dispensary vans?

Answer	<ul style="list-style-type: none"> • Local Mahanagar Palika and corporations wherein they provide doctors. • Request Municipal corporators to provide doctors and volunteers from their ward for a check-up. • Volunteers make announcements and assist doctors as they are familiar with the road map of their area.
Q10	Do you charge the patients for a check-up?
Answer	All the services are provided free of cost
Q11	Do you collect any amount/grant from the government for providing the services of mobile dispensaries?
Answer	We do not collect any money/grants from the government
Q12	How do you compensate for the said expenditure?
Answer	Through various appeals to industrialist, individuals as well as CSR within their frame of prescribed norms.
Q13	How do you collect the data from patients?
Answer	<ul style="list-style-type: none"> • Designed a simple user-friendly mobile application on our technology platform wherein data is fed day wise of the number of patients, location, and timing. • A list is prepared and forwarded to the local authority through a dashboard of the highly suspected patients with their names and mobile number along with the details of the doctor as well as location.
Q14	How many patients are checked in a day?
Answer	<ul style="list-style-type: none"> • 200 patients per day per vehicle if the doctor is available for 8-9 hours. In case of fewer hours then the quantity is reduced accordingly.